

# EMIRATES HUM

## A journey with compassion and decorum

Our professional and compassionate teams are trained to provide all the assistance needed to transport human remains to any destination served by Emirates SkyCargo. With daily services covering 12 major cities in North America, we can support the repatriation of your clients' loved ones to over 140 destinations within 85 countries.

To facilitate the transportation of both non-cremated and cremated remains, it is essential to adhere to the guidelines established by TSA security regulations. Your funeral home is required to be officially registered with Emirates SkyCargo as a recognised shipper, specifically for TSA compliance. If this registration process has not been completed, we urge you to promptly get in touch with our New York Emirates SkyCargo office to initiate inquiries and facilitate bookings.

### Please find our minimum shipping requirements outlined below:

- Consignee details - we require consignee's full name, address and contact number. If any family member is traveling, please provide the booking reference number for the flight and provide 24 hours notice prior to travel
- Specifically for India - all documents must be in English. If not, please ensure they are translated and attested by the Indian Embassy at the origin city. Documents to be submitted within a time frame of 48 hours
- Death Certificate
- Cremation Certificate (if in ashes)
- Embalming Certificate (if in coffin)
- Police Certificate - this is compulsory in the event of an unknown cause of death
- Cancelled passport (of deceased)
- Consulate Certificate (issued at origin)
- Non-COVID Certificate

For more information or any other additional requirements based on your respective country regulations, please refer to the contact details section below.

Please contact our New York Emirates SkyCargo office for enquiries and bookings:  
JFK - RES [jfkres@emirates.com](mailto:jfkres@emirates.com)